REQUEST FOR PROPOSALS
FY2022 Social Services
Appendix D
Proposal Rating Criteria

### **ORGANIZATION CRITERIA**

Organization Profile				
Organization General				
Proposed program and service(s) corresponds with the mission, goals, and strategic plan	Yes	No		
History of providing proposed program service(s) or similar service(s)	Yes	No		
Sufficient number of qualified, independent governing board members	Yes	No		
Majority of governing board members are residents of Columbia	Yes	No		
Employee compensation levels are reasonable	Yes	No		
Organization Financial				
No significant issues identified in financial statement	Yes	No		
Sufficient financial procedures, which include board oversight	Yes	No		
Sufficient level of other sources of funding	Yes	No		
Appropriate ratio of management and fundraising expenses to program expenses	Yes	No		
Sufficient level of reserve funds	Yes	No		

#### Score

Yes	1
No	0

### **PROGRAM CRITERIA**

Progra	Program Overview form			
Stateme	Statement of the Issue Being Addressed			
• Releva	incy of issue to be addressed	to the issue identified in RFF	)	
<ul><li>Use of</li></ul>	data to describe the issue			
<ul><li>Use of</li></ul>	data to describe the populat	tion affected by the issue		
<ul><li>Use of</li></ul>	data to describe the effect of	of the issue on Columbia, MC		
Dating	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
Program	Goal			
• Releva	ince of stated goal(s) to orga	nization's goal(s), the issue(s	) to be addressed, and progr	am consumers
	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
Program	Overview			
• [	Description of the proposed p	orogram		
• [	Relevance of program service	e(s) to the issue identified in	the RFP	
Rating:	4	3	2	1
	Excellent	Good	Fair	Poor

## PROGRAM CRITERIA (cont'd.)

		PROGRAMI CRITER	IA (cont'a.)	
Prograi	m Overview form (con	nt'd.)		
Program	Access			
• Progra	m location and hours of serv	rice		
• Releva	nce of consumer eligibility cr	riteria to target population o	f program and RFP	
• Progra	m cost to consumer			
Datina	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
Program	Consumers			
• Use of	data to describe the prograr	n consumers		
• Rationa	ale for the target program co	onsumers		
• Releva	nce of target population to F	RFP		
• Total n	umber of individuals to be se	erved		
• Total c	ost per individual served			
• Consur	mer demographics reflection	of the target population		
	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
Program	Quality			
	ance with applicable externa	al requirements		
•	available best practices and	•		
	th of evidence to support the		s)	
_	ce of innovative policies and		•	
	f partnership and collaborat	·		
	ion and strength of quality in			
	ion of consumer feedback ir	•	ess	
	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
Program	Partnerships			
	•	advance community-level	solutions for the issue(s)	the proposed program is
	•		ent of the Issue Being Addre	
• Level o	f partnerships intended to e	nhance program access and/	or quality	
<b>-</b>	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
Program	Personnel			
• Progra	m personnel qualifications			
_	m staffing levels			
_	m personnel compensation I	evels		
	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
Program				
	f detail in budget narrative			
	acy of overall program fundir	าย		
	f City of Columbia funding to			
	•		n/services/performance mea	asures
	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
	Excellent	G00a	l Fair	Poor

# PROGRAM CRITERIA (cont'd.)

Program Overview form (cont'd.)				
Citations	Citations			
<ul> <li>Adhere</li> </ul>	Adherence to required citation methodology			
<ul> <li>Approp</li> </ul>	Appropriateness of sources			
• Relevar	Relevance, quality, and quantity of citations			
Dating	4	3	2	1
Rating:	Excellent	Good	Fair	Poor

Prograi	m Outcomes and Servi	ices form		
Program	Outcomes			
• Relatio	nship of outcome(s) to progr	ram goal(s) and issue identific	ed in RFP	
<ul> <li>Relativ</li> </ul>	ity and feasibility of outcome	e indicator(s)		
<ul><li>Relativ</li></ul>	ity, validity, and reliability of	the method(s) of measurem	ent	
<ul><li>Relatio</li></ul>	nship of program services to	outcomes		
Dating	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
Program	Service(s) Outputs			
• Total n	umber of units of service to	be provided		
• Numbe	er of individuals to be served			
<ul><li>Averag</li></ul>	e units of service per individ	ual		
Dating	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
Program	Service(s) Cost			
• Unit of	service rate			
<ul><li>Averag</li></ul>	e cost per individual			
• Prograi	m service fee rationale			
Dating	4	3	2	1
Rating:	Excellent	Good	Fair	Poor
Funding I	Request Justification			
• Utilizat	ion of other local funding an	d third-party payer sources		
• Justific	ation for level of funding req	uested from the City of Colu	mbia	
• Basis fo	or funding request from the (	City of Columbia		
Dating	4	3	2	1
Rating:	Excellent	Good	Fair	Poor

4-Excellent	Exceptionally well-conceived and thoroughly developed response to the given question.
	Content resonates deeply with the expectations and impact goals of the RFP.
3-Good	Response is largely relevant, sufficient, and appropriate to address the criterion,
	although some minor inconsistencies or weaknesses may remain.
2-Fair	Response pertains in some intelligible and useful way to the stated criterion, but
	otherwise is significantly unclear, inaccurate, incomplete, inconsistent, or irrelevant.
1-Poor	Does not meet minimal standards. Response is prohibitively unclear, inaccurate,
	incomplete, inconsistent, irrelevant to the stated criterion, or otherwise exhibits a clear
	conflict with the goals of the RFP.